Community Partnership Family Resource Center (CP)
2025 Annual Evaluation Results

Introduction:

In 2025, Community Partnership Family Resource Center (CP) strengthened its foundation while advancing key strategic priorities. Following staff transitions, the organization stabilized operations, rebuilt caseloads, and accelerated progress on its five-year strategic plan, positioning CP for sustained growth and long-term community impact. At the same time, CP responded decisively to the SNAP food benefits freeze and rising economic strain, serving more families than ever before through Basic Needs programs, even amid tightening funding and increased demand. Across strategy, infrastructure, partnerships, and outreach, 2025 was a year of focused progress and strengthened sustainability, laying the groundwork for even greater impact in the years ahead.

Growth in 2025:

- CP served 1,846 unduplicated individuals across 687 families with 10,997 services.
- 20% increase in individuals and 11% increase in families from 2024.
- 17% of participants engaged with multiple CP programs. 31% increase from last year.
- 100% of Parents as Teachers (PAT) families also participated in another CP program. An 142% increase from last year.
- 55% of Parents As Teachers (PAT) families participated in PG, a 10% increase from last year.
- As families requested more financial health support, CP adapted its home visiting programs to deliver personalized financial education one-on-one, ensuring content is relevant and accessible to each family.
- Programs that have shown significant growth since 2021, when CP purchased the community center:
    - Playgroup- 2021: 34 adults and 58 children; 2025: 102 adults and 113 children
    - Pearson VUE Test Center- 2021: 37 testers; 2025: 118 testers
    - Basic Needs- 2021: 232 individuals; 2024: 405 individuals
    - Exploring Food Together- 2021: 24 children; 2025: 64 children
    - Adult Exercise- 2021: 77 individuals; 2025: 102 individuals

Accomplishments toward Strategic Plan Objectives in 2025:

In alignment with its five-year strategic plan, CP achieved measurable progress across key organizational priorities:

1. *Strengthened Marketing & Visibility*- Implemented a comprehensive marketing plan with structured timelines, consistent messaging, and defined evaluation points. Strategies were actively tested, refined, and adjusted throughout the year to increase visibility, community engagement, and program participation.

2. *Expanded and Deepened Partnerships*- Conducted intentional outreach and strategic meetings with 76 community partners to increase awareness and collaboration. As a direct result, 23 partner organizations utilized CP's community center for meetings, programming, and service delivery, positioning the facility as a trusted, neutral hub that strengthens coordination and expands access to services across Teller County.

3. *Diversified Funding Streams and Increased Financial Stability*- Strengthened financial sustainability through intentional diversification of revenue sources, expanding philanthropic, grant, and community-based funding to reduce reliance on any single funding stream. Additionally, CP maintained healthy operating reserves while strategically allocating resources to support program growth, infrastructure needs, and long-term stability.

4. *Eliminated Organizational Debt*- Achieved one of the most significant milestones in organizational history by fully paying off the community center mortgage, securing CP's primary asset and freeing future revenue for direct service delivery and community impact.

5. *Strengthened Hiring & Onboarding Practices*- Reviewed and refined interview processes, hiring tools, and onboarding systems to ensure alignment with organizational values and long-term staffing stability. All positions were successfully filled, reinforcing operational capacity.

Partnerships:

CP intentionally strengthened partnerships across Teller County by meeting with community leaders, coordinating referrals, sharing space, and aligning services. These efforts increased awareness of available resources, expanded access for families, and strengthened long-term sustainability through collaboration and diversified funding.

- In 2025, partnerships accounted for 50% of 365 referrals to CP services. The remaining referrals were categorized as 167 internal and walk-in, 11 from the website, and 3 outreach events.
- CP conducted 723 outreach attempts in response to partner referrals, and 1,187 attempts across all referrals, 25% of the 365 referrals engaged in services.
- Leadership reconnected with long-standing collaborators and cultivated new relationships with over 76 community organizations and service providers. These connections resulted in 184 referrals to CP.
- CP and Teller County Department of Human Services (TCDHS) worked together to continue a formal partnership and TCDHS continued to be the leading referring partner, making up 85% of referrals from partners and almost 43% of total referrals to CP.
- The Pikes Peak Workforce Center's Career Center, housed in CP's community center, received 243 visits, 9% of all visits to the community center.

Service Highlights:

In 2025, CP's Basic Needs programs responded to unprecedented community demand, serving more individuals and families than ever before with fewer funds. As demand for financial support grew, CP adapted its home visiting programs to deliver personalized financial education one-on-one, ensuring content is relevant and accessible to each family.

- During the SNAP food benefits freeze, CP mobilized quickly to stabilize households, expand food distribution, and ensure families had access to essential resources when they needed them most.
    - The Teller County Food Alliance was reinstated during this time and over $100,000 was raised by the community for food security and split amongst the four food security alliance member organizations.
    - CP distributed four times the typical number of food bags over a three-month period.
    - In November alone, CP welcomed 100+ first-time families, approximately 2.5 times the usual monthly average.
    - CP provided the Woodland Park School District with 187 weekend food bags for students during the SNAP freeze.
- 743 food security services (including 6,687 meals) to 272 families this year. A 53% increase in services and 67% increase in families served over the year.
- Provided $174,323.32 worth of basic needs support to 386 families.
    - By number of unique individuals: Food (44%), Holiday giving (20%), Utilities (10%)
    - By touchpoints: Food (56%), Program Incentives (14%), Holiday Giving (13%)
- Holiday Giving Program
    - 131 families shopped for 350 children through the holiday store
    - 2,160 meals distributed between November and December
    - 230 coats distributed
    - Connected 78 families (including 147 children) with 12 businesses, community groups, and individuals who provided holiday gifts
    - 12 community food, coat, and toy drives donated to CP
    - Total reach: 208 families, 497 children, $52,055 in support

- Served 150 people with utility assistance in the total amount of $24,905.48

Family Stability:

The Colorado Family Support Assessment 2.0 (CFSA) is an evidence-based tool that evaluates and monitors a family's strengths, needs, and overall stability across 14 domains of Social Determinants of Health. It supports families in setting meaningful goals and tracking progress toward greater stability, well-being, and long-term resilience. It is completed by families accessing services from one or more Home Visitation programs, which include: Family Support Services (FSS), and Wraparound (WRAP), and Parents As Teacher (PAT).

- 83% of families made progress in one or more domain(s) related to family well-being and economic security.
- 74% of families made progress in two or more domains related to family well-being and economic security.
- 51% of families made progress in three or more domains related to family well-being and economic security.

Protective Factors Survey is part of the CFSA and demonstrates a family's progress in strengthening their protective factors. 72% of families had positive change in one or more of the protective factors, 57% of families had positive change in two or more, and 24% of families had positive change in three or more.

Data indicated: 76% of families accessing services had an income of 200% or less of the Federal Poverty Level, 62% reported having no savings or the ability to save money, 35% reported not having affordable housing, 41% reported that their debt is increasing (with or without payments), 41% reported no adult in the household with stable, full-time employment, and 15% reported they needed childcare but that it is unavailable, unsafe, unreliable, low quality, or unaffordable even with subsidy programs.

Comments and Success Stories:

- Nurturing Families (NF) Participant Testimony: I wanted to get a better understanding of parenting and how to parent my children. What I didn't realize was that I needed to better understand myself and accept the things that come with parenting. Nurturing Families has helped me grow in different perspectives. I learned that you need to parent yourself before parenting your children. Accepting the challenges within yourself and moving forward to do better, and to continue doing better. I'm grateful to have gotten to know an amazing group of people who strive to be better people for their children and ultimately for our futures. It took a big step to be here every class and talk about challenging things. I want to make sure my children feel safe, loved, and protected, and Nurturing Families has given me tools and perspective moving forward. I truly appreciate the facilitators being here every class, teaching us, relating to us, and guiding us. This was an amazing experience. I see how much things have changed in my house, including my patience with my children. Thank you for providing this class for our community, because it also takes a village.

- Nurturing Families (NF) Participant Testimonial: I am really grateful for these classes over the last 12 weeks. My wife and I have learned a lot about our daughter's development throughout her upcoming childhood. I was shown many ways and tools to help with the upcoming journey with my daughter's emotions, thoughts, and actions. I now have the confidence to handle anything my baby girl can throw my way, with the certainty that I'm doing the right thing. Thank you for the support. We appreciate everything you have done for us.

- Parents As Teachers (PAT): When this caregiver enrolled in PAT in late 2023, they were navigating foster care, adoption, and all the uncertainty that comes with it. Over the next year, with consistent support from their Family Advocate, they built routines, got their child into preschool, and secured stable housing ahead of schedule. They did all of this while welcoming a newborn with special medical needs and parenting a toddler and still passed the CPA exam. By the end of the year, a family that had been managing multiple challenges was down to just one. That kind of progress doesn't happen by accident. It happens through relationship, consistency, and a family that showed up every step of the way.

- Cooking Matters: A Cooking Matters participant shared that the class has become a "happy place" where she feels welcomed, accepted, and supported. She described gaining new skills and confidence around trying unfamiliar foods, noting that her daughter, who was previously very selective, is now excited to cook and try new ingredients at home. Beyond nutrition, she shared that the class has helped reduce her anxiety and increased her comfort engaging in community, reinforcing that the program provides not only practical skills but also belonging, connection, and emotional support.

2025 Numbers Served:

- 46 GED students, 92% of annual projection.
- 201 tests were taken through Pearson VUE Test Center, 134% of projection.
- 100 non-student GED testers used the Pearson VUE Test Center, 186% of annual projection.
- 52 GED student tests, 260% of annual projection.
- 9 GED graduates, 60% of annual projection.
- 118 people accessed the Pearson VUE Test Center, 118% of annual projection.
- 405 individuals received Basic Needs, 135% of annual projection.
- 3 individuals completed Cornerstones for Financial Health. 30% of annual projection.
- 44 families in Family Support Services, 88% of annual projection.
- 3 youth and their family in Wraparound, 25% of annual projection.
- 23 families (77%), 27 adults (90%), 26 children (65%) in Parents as Teachers.
- 102 adults and 113 children in Playgroup; 136% and 133% of annual projections.
- 12 adults in Nurturing Families, 60% of annual projection.
- 20 children in Childcare during programs, 80% of annual projection.
- 38 people in Community Gardens, 190% of annual projection.
- 18 people in Cooking Matters, 90% of annual projection.
- 64 children in Exploring Food Together, 85% of annual projection.
- 102 individuals in Adult Exercise. 204% of annual projection.
- 87 children in Eat Play Grow. 145% of annual projection.
- 8 adults in Parent Advisory Committee. 80% of annual projection.
- 17 adults attended CP's Parent Engagement events/connection events with 22 children. 170% of projection.
- 4,198 Community Center services and events. 420% of annual projection.
- Total: CP served 1,846 unduplicated individuals served, 123% of annual projection.

Programs that did not meet annual projections were impacted by several factors, including staff transitions that resulted in temporary pauses in services, limited training opportunities for new facilitators, lower community engagement or referrals in certain areas, and funding constraints. In addition, an increase in families experiencing basic needs crises shifted demand toward immediate stabilization support. As families faced heightened stress related to food, housing, and financial instability, many were understandably less able to engage in more intensive one-on-one case management services.

As a result, CP saw increased utilization of basic needs support alongside a slight decrease in participation in intensive case management programming.

In contrast, programs that exceeded projections did so due to strong community partnerships, increased referrals, additional funding resources, and growing interest or need within the community.