

2024 Community Partnership (CP) Annual Evaluation Results

INTRODUCTION:

In 2024, CP focused on increasing its organizational capacity by investing in staffing, values and culture, future planning, and professional development. Projects included creating the next 5-year strategic plan focused on board development, current organization sustainability, and preparation for future growth, creating a fresh branding voice, designing a new website, updating CP's Theory of Change, and developing new capabilities of CP's internal database. CP's Leadership Team, Staff, and Board of Directors defined what it means to be CP, a CP team member, and a resident of the community while updating job descriptions, salaries, policies and procedures, and the employee handbook all with the focus of maintaining the culture, values, mission, and vision of CP.

HIGHLIGHTS:

Growth in 2024

- CP served 1,542 unduplicated individuals across 619 families with 8,261 services, a 16% increase in individuals and 13% increase in families from 2023.
- 13% of participants engaged with multiple CP programs.
- CP tripled the number of community events it hosted from the previous year. The Community Center provided 8,261 duplicated individuals, including new residents and first time CP participants, with services and community events.
- Programs that have shown significant growth since 2021:
 - Playgroup- 2021: 34 adults and 58 children; 2024: 100 adults and 119 children
 - Pearson VUE Test Center- 2021: 37 testers; 2024: 110 testers
 - Basic Needs- 2021: 232 individuals; 2024: 336 individuals
 - Exploring Food Together- 2021: 24 children; 2024: 160 children

Parent Advisory Committee (PAC)

- Goal: increase male caregiver engagement in CP programs and reduce stigma around male participation.
- 18% of the 98 Playgroup participants were male caregivers.
- Male caregivers were present for 40% of the 150 Parents As Teachers home visits conducted.
- Dads in the Kitchen: 8 male caregivers with their 12 children. Two also enrolled in Cooking Matters.

Adult Education (GED & Pearson VUE Test Center)

- CP was approved by the Colorado Department of Education and Pearson VUE Test Center to be the first and only Mobile GED Test Center in the state of Colorado. This has helped address transportation barriers to accessing the Test Center for GED students especially in Southern Teller. Six students have taken 15 tests using the Mobile Test Center, 12 of the tests were passed, and three students have graduated.

Basic Needs

- CP provided \$190,529.86 worth of basic needs support to 332 families.
 - By number of unique clients: Food (33%), Holiday giving (20%), Utilities (14%)
 - By number of services: Food (55%), Holiday giving (12%), Utilities (10%)
 - By dollar amount: Holiday giving (24%), Other (20%), Utilities (20%).
 - Males attended 40% of PAT home visits.
 - 18% of caregivers who attended PG were male.

EVALUATION:

Colorado Family Support Assessment

The Colorado Family Support Assessment 2.0 (CFSA) is an evidence-based tool that evaluates and monitors a family's strengths, needs, and overall stability across 14 domains of Social Determinants of Health. It supports families in setting meaningful goals and tracking progress toward greater stability, well-being, and long-term resilience. It is completed by families accessing services from one or more Family Development programs, which include: Family Support Services (FSS), Colorado Community Response (CCR, program ended July 1, 2024), and High-Fidelity Wraparound (WRAP).

- 91% of families made progress in one or more domain(s) related to family well-being and economic security.
- 79% of families made progress in two or more domains related to family well-being and economic security.
- 68% of families made progress in three or more domains related to family well-being and economic security.
- 79% of families had positive change in one or more of the protective factors, 62% of families had positive change in two or more, and 44% of families had positive change in three or more.
- CFSA results for PAT families showed that 94% of families made progress in one or more domain, 88% made progress in two or more, and 69% made progress in three or more.

Program Survey Outcomes

CP uses the Standards of Quality for Family Strengthening and Support (SOQ) survey, an evidence-based evaluation tool to collect participant feedback:

Avg. Category Description

96%	Services and activities are offered at a convenient location for families.
95%	Services and activities are offered at convenient times for families.
98%	Staff members are welcoming and respectful of families.
96%	Staff members ask me about my family's strengths.
97%	Staff members ask me about my family's concerns, priorities, and needs.
97%	Staff members provide or connect me with resources to address my concerns, priorities, and needs.
98%	Staff members support me to understand healthy family development.
97%	Staff members welcome multiple people that are important in my child's life/my children's lives to participate in Program services and activities.
95%	I have opportunities to build good relationships with other families through the Program.
96%	Staff members are able to communicate with me in my preferred language.
99%	Staff members respect my identity ethnicity, cultural traditions, religion, values, sexual orientation, special needs, etc.).
97%	The Program offers opportunities for me to learn about diversity, equity, and inclusion.
99%	Staff support me to advocate for what my family needs.
97%	The Program offers opportunities for me to be involved in addressing community issues and priorities.
97%	The Program offers opportunities for me to develop leadership skills to use in the community.
99%	Staff value my feedback and ideas about the Program.
99%	Overall, the Program has provided valuable support for me/my family.

Participant Feedback

- *Nurturing Families mother*: "When I began this class, I was very concerned about the trauma my kids have gone through but the most important thing this class has taught me is that children are resilient as long as they have a nurturing adult/parent/caretaker in their life. This class has taught me how to be more nurturing and reassured me that my children will be ok as long as I keep practicing what I have learned. The class reinforced many of the things I was recently taught in Palmer Lake Recovery. I wish it could continue

longer. Great content! P.S. The group instructors and this class really were one of the highlights of my week.”

- *Nurturing Families son*: “The class helped my mom and I be more thoughtful about family stuff and communication. Thank you for offering this class.”
- *Parents As Teachers participant*: “I very much look forward to our meetings, they always leave me feeling more confident in my abilities as a parent and help me to reinforce any problems or issues I may be feeling or am dealing with. Very helpful with resources and info on community activities.”
- *Adult Exercise*: “My stress levels have decreased and my motivation to stay active has increased, I love all the new information Leah shares during our practice together.”
- *Adult Education*: “Everybody's great, George is awesome, it's so helpful and the opportunities are great like you can your driver license too (whaat), it's just great, 100/10”
- *Wraparound*: “Has been a huge positive resource for my son. He looks forward to the time spent with our advocate every week. Our advocate is very good at making sure my son knows how well he is doing, and, if he isn't, how much improvement he is still making. We love our advocate!”
- *Cooking Matters*: “This was such a great way to connect with my kid. I loved every class.”
- *Playgroup*: “The facilitators do an amazing job of including all kids/parents. They are excellent.”

2024 Numbers Served

- 31 GED students, 62% of annual projection.
- 161 tests were taken through Pearson VUE Test Center, 146% of projection.
- 93 non-student GED testers used the Pearson VUE Test Center, 186% of annual projection.
- 28 GED student tests, 116% of annual projection.
- 8 GED graduates, 53% of annual projection.
- 110 people accessed the Pearson VUE Test Center, 157% of annual projection.
- 336 individuals received Basic Needs, 168% of annual projection.
- 0 individuals completed Cornerstones for Financial Health.
- 30 families in Family Support Services, 60% of annual projection.
- 5 families in High Fidelity Wraparound, 42% of annual projection.
- 24 families (80%), 27 adults (90%), 27 children (68%) in Parents as Teachers.
- 100 adults and 119 children in Playgroup; 200% and 198% of annual projections.
- 14 adults in Nurturing Families, 70% of annual projection.
- 28 children in Childcare during programs, 112% of annual projection.
- 49 people in Community Gardens, 245% of annual projection.
- 27 people in Cooking Matters, 135% of annual projection.
- 160 children in Exploring Food Together, 213% of annual projection.
- 63 individuals in Adult Exercise. 126% of annual projection.
- 63 children in Eat Play Grow. 105% of annual projection.
- 9 adults in Parent Advisory Committee. 90% of annual projection.
- 28 adults attended Fatherhood Connection events. 460% of projection.
- 1880 Community Center services and events. 376% of annual projection.
- Total: CP served 1542 unduplicated individuals served, 119% of annual projection.

Programs that did not meet annual projections faced challenges such as staff transitions that led to temporary pauses in services, limited training opportunities for new facilitators, low community engagement or referrals, and funding constraints. In contrast, programs that exceeded projections did so through strong community partnerships, increased referrals, additional funding, and growing interest or need within the community.