

2023 Community Partnership (CP) Year End Evaluation Results

Introduction

In January 2023, CP kicked off the new year with a Ribbon Cutting Ceremony officially opening its newly purchased and remodeled facility to the community. CP now provides Teller County's first and only community center, a welcoming place for all residents to congregate and build a lasting network of support and sense of community. Upon opening the new center, interest and engagement in CP has increased dramatically, and CP saw a 50% increase in services provided from 2021. In 2023, CP provided 8,625 individual services to community members out of its new facility. Residents are experiencing more substance abuse issues, instability, and mental and physical health concerns at a time when mental health services have been drastically reduced in the community. These changes have impacted how CP serves the community, and additional staff training and capacity are necessary to meet the demand.

Community Need:

- 239 common demographic screenings were collected in 2023, with 65% of families identifying one or more needs. Under-employment was the most common issue reported (32%), followed by the need for a GED (19%), Health Insurance (18%), and Childcare (17%).
- Based on Colorado Family Support Assessments (CFSA) for families served in 2023, 71% reported incomes less than 200% FPL, 62% reported having no cash savings, 38% reported that their debt is increasing (with or without payments), 34% reported lack of affordable housing, and 36% reported no adult in the household with stable, full-time employment. All areas of need have increased from last year, demonstrating the economic strain families experienced in 2023.

Justice, Equity, Diversity, and Inclusion (JEDI)

CP's JEDI committee worked to understand the needs of underrepresented populations in Teller County, gathered resources for military and veteran families, updated internal policies and data monitoring to include JEDI priorities, and surveyed the staff and board to gain knowledge of current JEDI goals and beliefs. CP's leadership continues to advocate for rural communities to funders and legislators. The committee meets monthly or as needed to ensure progress on JEDI goals and call to action.

- The demographics data of the people CP serves further illustrates this commitment to JEDI:
 - Teller Census: White 92.86%, CP clients: White 86.89%.
 - Teller Census: Black/African American: 1.15%, CP clients: Black/African American 2.80%.
 - Teller Census: Native American: 1.46%, CP clients: Native American 2.65%.
 - Teller Census: Asian/Pacific Islander: 1.30%, CP clients: Asian/Pacific Islander 1.47%.
 - Teller Census: Multiracial: 3.23%, CP clients: Multiracial 6.19%.
 - Hispanic Ethnicity of any race: Teller Census: 8.7%, CP clients: 7.01%.

2023 Program Highlights

- CP completed over 150 surveys with program participants and community members who care for young children with 100% of respondents saying, yes, their interactions with CP led to an increase in their knowledge of child development milestones and their involvement in their child's education.
- Playgroup held 138 sessions and welcomed 58 new families, 227 individuals.
- 100% of Playgroup survey responses strongly agreed or agreed that CP's Playgroup provides opportunities for social interaction, helps prepare children for school, increases caregivers' knowledge

of age-appropriate behaviors, and is facilitated by staff that are knowledgeable and effective in their role.

- Parents as Teachers completed 202 home visits, 68 group connections and enrolled 14 new families. 90% of visits were in-person, and more than 33% of visits included a male caregiver, demonstrating increases in father involvement.
- Parents As Teachers completed the CFSA with 26 families, and 29 families were served that had at least one CFSA during or before 2023. Comparison assessments showed 88% made progress in one or more domains of family stability, 65% in two or more and, 41% in three or more. 94% of families had positive change in one or more of the five Strengthening Families Protective Factors, 88% had positive change in two or more, and 65% had positive change in three or more.
- Parents as Teachers held four early childhood screening events for the community and provided screenings for developmental delays to 24 additional children.
- Eat Play Grow (EPG) was delivered in three classrooms to 82 first grade students, a 167% increase from last year.
- Exploring Foods Together (EFT) was delivered in seven classrooms between Gateway and Summit Elementaries to 123 preschoolers, a 27% increase from last year.

Community Events and Building Use:

- CP's outreach events, building use, and community events reached approximately 1,479 duplicated individuals.
- CP participated in over 30 community events this year, hosting 12 of them at CP's community center.
- Building use by CP partner agencies: 86 events and 957 duplicated individuals.
- CP's Santa, Cookies, and Milk Event: 91 youth and 84 adults; 175 individuals signed in.
- CP's Fall Fest: 49 youth and 43 adults; 92 individuals signed in.
- CP's Summer Expo and Kids Fest: 126 children, 129 adults; 255 individuals signed in. These two annual events have been provided to the community for many years by other agencies. Due to capacity and funding limitations, these agencies have asked CP to take over both events. CP has combined the events into one and will continue to provide these valuable resource events to the community in the future.

Enrichment Highlights:

- Community Gardens had 10 new beds donated by another community garden in Colorado Springs that ended their program.
- By the end of the year Yoga classes were at capacity on Mondays, with 20 participants. Wednesdays have welcomed up to 12 participants.
- Nurturing Families welcomed 5 participants in the fall session and 10 participants in the spring session. There have been more male caregivers attending. Participants have shown more vulnerability and continue to make strong social connections within the groups. Participants are enrolling in other CP programs such as Cooking Matters, Community Gardens, Parents As Teachers, and Family Support Services. Some participants have asked to take the workshop again as they encounter new parenting challenges and seek the support and guidance the sessions and their peers provide.

Adult Education Highlights:

- 15 GED students graduated in 2023, and CP celebrated its 300th GED graduate. This year, GED students also remained engaged through the summer months.
- CP served the most GED students this year than ever before, 48.
- Pearson Vue Testing Center (PVTC):
 - 41 Career tests were taken by 37 people.
 - 125 GED tests were taken by 43 people.

- 2023 is the first full year the PVTTC was open to both GED and Career Testing, serving 80 community members.

Basic Needs Highlights:

- CP provided \$110,591.23 in Basic Needs assistance to 277 families.
- During the holiday season CP provided 122 coats and holiday gifts and food to 88 families, with a total value of \$57,102 in holiday giving for 2023.
- CP has strengthened its partnership with a local church ministry that supplies/delivers firewood to families in the community in need.

CFSA outcomes:

The Colorado Family Support Assessment (CFSA) measures family stability across 14 domains, which include economic security and mental and physical health. It is completed by families accessing services from one (or more) Family Empowerment programs, which include: Family Support Services, Colorado Community Response, and High-fidelity Wraparound. Family Empowerment programming completed the CFSA 2.0 with 63 families, and 67 families were served that had at least one CFSA during or before 2023.

- 88% of families made progress in one or more domain(s).
- 71% of families made progress in two or more domains.
- 53% of families made progress in three or more domains.

Family Empowerment Highlights:

- Outreached to 219 referrals. 772 outreach attempts were made, averaging 3.5 attempts per referral.
 - 22% of families engaged from referrals made to CP. This remained stable from 2022.
 - Top referring partners included the Department of Human Services with 137, internal walk-ins with 61, ISST with 9, and Woodland Park School District with 7.
- In 2023 CP's Data Manager created a monitoring dashboard in Salesforce for each advocate and the program coordinator to better monitor data needs and input. This resulted in the following data improvements; percent of cases with goals set: 2022= 83% of 82 cases vs 2023 = 92% of 98 cases. External Referrals 2022 = 46%, 2023 = 72%.

Data and Program Monitoring:

- Implemented a 6 month follow up process with families that have exited programming to check in and see how they are doing and if additional support is needed.
- Data monitoring dashboard to improve program outcomes and to all staff and coordinators to monitor grant requirements and outcomes more carefully and regularly, resulting in more on time data collection and entry.
- Paperless filing. CP made a transition to move all family files to CP's secure database, getting rid of cumbersome paper files. This has made it easier to track family paperwork across programs and cut down on duplicate forms and paperwork.

Center-Level Outcomes

In 2023, CP served 1,335 unduplicated people (1 in 18 Teller County residents), 549 families (1 in 20 families). General Services (20%), In-school programming (20%), and Play Group (17%) served the most people. Participant Surveys are completed by clients across all programs and are reviewed by program coordinators to improve program quality. During 2023, CP collected 101 Participant Surveys with the following results:

Avg. Category Description

- 95 % Services and activities are offered at a convenient location for families.
- 93 % Services and activities are offered at convenient times for families.

- 98 % Staff members are welcoming and respectful of families.
- 95 % Staff members ask me about my family's strengths.
- 96 % Staff members ask me about my family's concerns, priorities, and needs.
- 97 % Staff members provide or connect me with resources to address my concerns, priorities, and needs.
- 98 % Staff members support me to understand healthy family development.
- 97 % Staff members welcome multiple people that are important in my child's life/my children's lives to participate in Programs, services, and activities.
- 93 % I have opportunities to build good relationships with other families through the Program.
- 97 % Staff members can communicate with me in my preferred language.
- 98 % Staff members respect my identity ethnicity, cultural traditions, religion, values, sexual orientation, special needs, etc.)
- 95 % The Program offers opportunities for me to learn about diversity, equity, and inclusion.
- 97 % Staff support me to advocate for what my family needs.
- 93 % The Program offers opportunities for me to be involved in addressing community issues and priorities.
- 92 % The Program offers opportunities for me to develop leadership skills to use in the community.
- 95 % Staff value my feedback and ideas about the Program.
- 97 % Overall, the Program has provided valuable support for me/my family.

Comments from CP Participants

Playgroup Survey:

- “Most of the activities can be done again at home if my child really enjoyed it.”
- “Socialization is highly encouraged between adults and the children.”
- “Playgroup has been essential in helping my child develop social relationships within our community.”
- “Good opportunity for child play skill development.”
- “The play time has been great for my child & improving his social development. Playgroup has connected me to programs & support I needed.”

Standards of Quality Survey Comments:

- “(Advocate) is phenomenal- goes above and beyond. She is consistently cheerful, fun for the kids, excellent at problem solving, good critical thinking, and professional.”
- “I love this program!”
- “(Advocate) is my biggest support, we love the PAT program and all we get from it.”
- “(Advocate) is our favorite! I do not know what we would do without her. She helped me through both post-partum journeys and has been my rock when things get tough. We are going to miss her immensely.”
- “Really appreciate free screenings for our family.”

Nurturing Families Testimonies:

- “My experience has been beyond life changing. My other family members have told me they see a+ huge difference in my overall life. My daughter, even at 10 years old, noticed and mentioned how these classes have helped me move in a positive direction. (Educators) are beyond what I thought. They truly are compassionate, forthcoming, truthful, helpful, and open-minded. I gained so much knowledge that has just helped me in my daily life. I can apply all aspects of this too, of course parenting, but to other situational things with friends, family and others who need help and advice. I will take knowledge with me everywhere and continue to grow. This program has dramatically changed my life for the better. Thank you for this program, thank you for the kindhearted individuals that helped me grow and thank you for being a part of my life where my life was changing for the better.”

- “The parenting class at Community Partnership is one of the most enjoyable and informative classes I have taken. (Educator) is very knowledgeable and stays up to date with current statistics and studies that are pertaining to the information taught to us. Both (Educators) make the class very comfortable which is very important for this class to be a success in my opinion. Not once was I nervous, anxious, or scared to open up and talk about situations I have been in or anything for that matter. I looked forward to coming to class each week and was bummed the few times I had to miss it. I think every parent should look into taking this class because it truly focuses on the kids and family as a whole through an open eye perspective. Thank you for providing this class and I will definitely be spreading the word about it, in fact, I already have.”

Cooking Matters Participants:

- “This class really helped me recognize the value in meal planning. It not only helps with time management through the week but has also saved me money and eliminated food waste.”
- “Because of this class my child has been more eager to help cook or choose healthy choices of food options.”

Basic Needs Recipients:

- “I felt that the staff genuinely cared about helping me.”
- A parent reported that food boxes have been a huge support in their time of need. They were temporarily unemployed and food boxes helped keep spending down especially with rising food costs and allowed the family to use what funds they did have on other priorities like gas, clothing, and personal care needs. The parent reported that the food boxes are tasty, nutritious, and helped expand what foods their family tried.

2023 Services Completed:

- 50 adults in Adult Education GED Instruction. 48 adults, 96% of projection.
- 50 adults in Adult Education - “other” tests and GED tests completed by non-GED students through Pearson Vue testing. 56 adults, 112% of projection. (37 testers in the Pearson Vue Testing Center, 19 GED testers that were not GED students with CP.)
- 20 GED students took GED tests through Pearson Vue Testing. 24 GED students took 78 GED tests, 120% of projection.
- 200 individuals in Basic Needs Services. 283 individuals, 142% of projection.
- 10 adults with Cornerstone Financial Health learning. 0 adults, 0% of projection.
- 50 families in Family Support Services (Family Development). 48 families, 96% of projection.
- 30 families in Family Wellness Program (Family Development). 18 families, 60% of projection.
- 12 families in High Fidelity Wraparound (Family Development). 8 families, 67% of projection.
- 30 adults & 40 children in Parents as Teachers. 30 families completed at least one PAT visit. 35 adults, 33 children; 117%, 83% of projection.
- 40 adults and 50 children in Playgroup. 99 adults, 129 children, 227 individuals total; 248%, 258% of projection.
- 20 adults in Nurturing Families. 21 adults, 105% of projection.
- 25 children in Childcare During Programs. 41 children, 164% of projection.
- 20 people in Community Gardens. 41 people, 205% of projection.
- 15 people in Cooking Matters. 33 people, 220% of projection.
- 75 children in Exploring Food Together. 123 children, 164% of projection.
- 50 people in Adult Exercise. 74 people, 148% of projection.
- 60 children in Eat Play Grow. 82 children, 137% of projection.
- 10 adults in Parent Advisory Committee. 11 adults, 110% of projection.
- 10 adults in Circle Of Parents (Kinship and Fatherhood). 7 adults, 70% of projection.

- 300 Community Center services, Family Café, Telehealth, building use. 2,914; 971% of projection.

2024 Service Projections:

- 50 GED students.
- 110 tests taken through the PVTC. (50 non-GED student testers, 15 GED graduates (4 tests each=60) = 110 tests total).
- 50 non-GED student testers through Pearson VUE Testing Center.
- 20 GED students test through Pearson VUE Testing Center.
- 15 GED Graduated from the 20 that took tests.
- 70 people will access the PVTC.
- 200 individuals in Basic Needs Services.
- 10 adults with Cornerstone Financial Health learning.
- 50 families in Family Resource Center Program (Family Support Services).
- 12 families in High Fidelity Wraparound
- 30 families to include 30 adults & 40 children in Parents as Teachers.
- 50 adults and 60 children in Playgroup.
- 20 adults in Nurturing Families.
- 25 children in Childcare During Programs.
- 20 people in Community Gardens.
- 20 people in Cooking Matters.
- 75 children in Exploring Food Together.
- 50 people in Adult Exercise.
- 60 children in Eat Play Grow.
- 10 adults in Parent Advisory Committee.
- 5 adults in Circle Of Parents (Kinship and Fatherhood).
- 500 Community Center services, Family Café, Telehealth, building use, community events.
- Total: 1,300 duplicated served.