

2022 Community Partnership (CP) Year End Evaluation Results

Introduction

In 2021 CP purchased and transformed a vacant bank into a community center, to share with partners and community members. This is Teller County's first and only community center, a welcoming place for families to congregate and build a lasting network of support and a sense of community. In December 2022, CP completed the remodel of the new community center to include a Learning Kitchen, Family Café, a Boardroom, family meetings rooms, classrooms, a multipurpose room, and offices for the CP staff. The new center is open to the public daily, offering programs at a centralized location. CP began utilizing individual spaces in the building as they were completed to serve community members, with the full building not completely operational until January 2023. CP projected that, once the Community Center was fully remodeled at the end of 2022, CP would see an estimated 20% increase in people served: 1,200 per year in 2023. Remarkably, CP saw this increase in 2022 before the building was fully operational. The number of people served grew from 968 in 2021 to 1,281 in 2022. CP anticipates an additional 25% increase in the number of individuals served from 2022 to 2023, approximately 1,500 individuals accessing either programs or the community center.

Client needs:

- 120 common demographic screenings were collected in 2022, with 38% of clients identifying one or more need; Employment & GED were the most common issues reported, followed by Health Insurance and Childcare.
- Of 70 households assessed with the Colorado Family Support Assessment (CFSA) in 2022 (all programs), 56% reported incomes <200% FPL, 51% reported having no cash savings, 26% reported that their debt is increasing (with or without payments), 25% reported lack of affordable housing, and 27% reported no adult in the household with stable, full-time employment.

Equity, Diversity, and Inclusion

CP is a leader in bringing Equity, Diversity, and Inclusion (EDI) to the forefront of the nonprofit sector. CP's leadership staff serve on a state-wide committee doing this work and often serve on advisory committees, bringing a rural community perspective to the EDI work of the funder community. CP's entire team has gone through an 18-month EDI training and planning process with an external consultant which resulted in the adoption of an EDI commitment and call to action. CP created an EDI committee this year to work on identified goals and track progress. The committee meets monthly or as needed to ensure progress.

- CP maintains a staff of 23 employees, diverse in race, religion, gender and sexual orientation, age, disability, and political affiliations.
- The demographics data of the people CP serves further illustrates this commitment to EDI:
 - Teller County Census: White 93.08%, CP clients: White 87.00%
 - Teller County Census: Black/African American: 0.77%, CP clients: Black/African American 0.88%
 - Teller County Census: American Indian or Alaska Native: 0.24%, CP clients: American Indian or Alaska Native 1.76%
 - Teller County Census: Asian/Pacific Islander: 0.58%, CP clients: Asian/Pacific Islander 1.05%
 - Teller County Census: Multiracial: 5.33%, CP clients: Multiracial 9.31%
 - (Identifying as Hispanic or Latinx- Teller County Census: 7.40%, CP clients: 4.22%)

• Program Highlights

- In 2022, the Pearson VUE Testing Center had 46 testers that took 67 tests, serving 16 GED students and 30 other community members. 8 GED students graduated.
- 66 Participants engaged in 2 or more programs 2021 and 117 participants engaged in 2 or more programs in 2022. The top four programs with cross-program participations were Play Group (69), Healthy Living (51), PAT (35), and Parenting (32).
- CP had 18 participants in the last ever Active Parenting workshop in the Spring.
- A new parenting curriculum, Nurturing Families was started in the Fall. This new curriculum is meant to be catered to the individuals in the group, has a longer run cycle, and can include youth in the workshops with caregivers. Five participants started and four finished. Of the Standards of Quality surveys (SOQ's) taken by participants, 99% strongly agreed or agreed on all questions. The pre/post surveys (Adult Adolescent Parenting Inventory 2.5 (AAPAI)) showed participants in the "normal" range from start to finish. 25% of participants showed positive progress in two areas: Expectations and Independence.

- CP's Parent Advisory Committee (PAC) maintained six active members. Over 2022 PAC welcomed three new members, provided valuable insight on Summer Expo, Screenagers, Fall Fest, and Story with Santa events. A major goal for the new year is to find new members that represent more of the community, including homeschool, other schools, ages, and family dynamics.
- Playgroup was held at a partner location for the first half of 2022 while the new center was under construction. It was moved to CP's new multipurpose room in July.
- Playgroup held 118 sessions in 2022, welcomed 66 new playgroup families, and served 215 participants—95 adults and 120 children. Playgroup added a third day to the schedule starting in June of 2022.
- Based on Playgroup Surveys, 97% of families Strongly Agree or Agree that Playgroup increases their protective factors. Specifically, social connections, knowledge of parenting and child development, and social emotional competence of children.
- Parents As Teachers completed 151 Home Visit and 119 Group Connections to 26 families.
- Parents As Teachers saw an increase of 15 referrals and new families seeking out PAT services between May and June.
- CP served 111 individuals at the Fall Festival, 52 children and 59 adults. There was a split of 33 male caregivers and other kin, and 26 female caregivers.
- Story Time with Santa (previously Community Holiday Celebration) served 117 individuals. 75 children and 42 adults. There was a split of 20 male caregivers and other kin, and 22 female caregivers.
- Fall Festival and Story Time with Santa created exposure to Playgroup and CP saw an increase in new families attending Playgroup (six in October and nine in December). These families have continued to attend regularly.
- CP provided \$123,141.66 in Basic needs services to 217 families. Top 4 categories were: \$45,896 for housing, \$23,897 for utilities, \$29,630 for holiday giving, and \$15,740 for food.
- Through a 2Gen approach, Community Gardens engaged 33 adults and 62 children. CP hired its previous garden volunteer, and she is now the lead gardener and working on becoming a Master Gardener. This included The Learning Center, 28 young children and 4 teachers who cared for a bed in their playground.
- CP's Food Pantry received 25 lbs. of vegetables and 21 lbs. of potatoes from the Community Gardens.
- Coordinated Approach to Child Health (CATCH) attendance was collected in two classrooms and reached 30 children. Due to increased training cost, the program will be discontinued.
- Eat Play Grow (EPG) was delivered to 10 classrooms serving 139 first grade students.
- Exploring Foods Together (EFT) was delivered to 12 classrooms serving 178 preschoolers.

The Colorado Family Support Assessment (CFSA) 2.0 measures family stability across 14 domains, which include economic security and mental and physical health. It is completed by families accessing services from one (or more) Family Development programs, which include: Family Support Services, Colorado Community Response, and High-fidelity Wraparound. These statistics represent 40 families with comparable pre/post scores out of the 57 families (total) that completed at least one CFSA in family development programming in 2022.

- 88% of families made progress in one or more domain(s) related to family well-being and economic security.
- 78% of families made progress in two or more domains related to family well-being and economic security.
- 65% of families made progress in three or more domains related to family well-being and economic security.
- CP's family development services received 236 referrals from both internal CP programs (105) and external partner agencies/organizations and outreach events (131) including the Individualized Service Support Team (ISST), local schools, and Teller County Department of Human Services. 921 outreach attempts were made to these referrals, averaging four attempts per referral.
- High Fidelity Wraparound served 12 families. Six families completed the program, and six new families were engaged. Referrals were received primarily from ISST meetings, Woodland Park School District, and Teller County Department of Human Services.
- Having a new internal database has allowed Family Development advocates to enter data and track families' goals, referrals, and improvements more easily. CP's Family Development Coordinator has implemented a quarterly data audit with the assistance of the data manager to identify strengths and areas of improvement to set Continuous Quality Improvement goals.
- The internal database is better able to track where referrals are coming from, what referrals are being made, and what areas families set goals in. This provides insight on where CP may want to increase partnerships or address gaps to better serve families.

Center-Level Outcomes

In 2022, CP served 1,281 unduplicated people (1 in 20 Teller County residents), 423 families (1 in 25 families). In school programming served the most people, followed by basic needs support and Playgroup. Participant Surveys are completed by clients across all programs and are reviewed with program coordinators to improve program quality. During 2022, CP collected 78 participant surveys with the following results:

<u>Avg.</u>	<u>Category Description</u>
94 %	Services and activities are offered at a convenient location for families.
92 %	Services and activities are offered at convenient times for families.
97 %	Staff members are welcoming and respectful of families.
90 %	Staff members ask me about my family's strengths.
93 %	Staff members ask me about my family's concerns, priorities, and needs.
93 %	Staff members provide or connect me with resources to address my concerns, priorities, and needs.
94 %	Staff members support me to understand healthy family development.
90 %	Staff members welcome multiple people that are important in my child's life/my children's lives to participate in Program services and activities.
90 %	I have opportunities to build good relationships with other families through the Program.
98 %	Staff members are able to communicate with me in my preferred language.
95 %	Staff members respect my identity ethnicity, cultural traditions, religion, values, sexual orientation, special needs, etc.)
91 %	The Program offers opportunities for me to learn about diversity, equity, and inclusion.
95 %	Staff support me to advocate for what my family needs.
88 %	The Program offers opportunities for me to be involved in addressing community issues and priorities.
89 %	The Program offers opportunities for me to develop leadership skills to use in the community.
95 %	Staff value my feedback and ideas about the Program.
96 %	Overall, the Program has provided valuable support for me/my family.

CP's new building was under construction for the entire 2022 calendar year. The lower level was completed in June 2022 and Playgroup and Yoga were able to start holding sessions in the multipurpose room starting in July. The Testing Center was approved by Pearson Vue and opened in July as well. CP welcomed eight new staff members over the course of the year, seven of which were for family development and Parents As Teachers, hence the lower number of families served in these programs. Program Coordinators and one advocate were the only Family Advocates for several months until new advocates could be fully trained to serve families. The GED program was holding classes at the Department of Human Services office until September when the main level construction was completed and classes could be held in the new Boardroom. Since classes have moved to CP, there has been greater interest and attendance. CP also welcomed a new GED Educator who has received nothing but positive feedback from students.

Comments from CP Participants

Active Parenting- I think it is a valuable resource to have all varieties of parents in a room being able to communicate about their families, because we are all connected and have similar problems. It helps to hear that others are like you. Then we can brainstorm ideas to help each other. We all win!

Active Parenting- I was not really excited about doing this but am now glad that I did. It gave me info I didn't have and support that was helpful.

Adult Education- I strongly encourage anybody who wants a GED to go to Community Partnership!

Cooking Matters- Besides my son learning about nutrition and cooking, we made connections with other people in the class.

Cornerstone- This class is the most beneficial finance class I've ever taken and I have had several classes.

Family Support Services- Our family advocate was amazing - she was very positive and connected me with needed materials and resources. I found her input extremely helpful and supportive during a really difficult time in our lives. :)

Family Support Services- The program is very organized. Our advocate is very accommodating to our schedule. Very personable and informative.

Colorado Community Response- I learned to push myself to my goals. Also money management.

Playgroup- Our instructor was very courteous, respectful, and helpful. She does a great job running the program and we would be happy to return to the group.

Parents As Teachers- I love all the help I've been getting from the program for me and my family.

High-fidelity Wraparound- The support and talks really helped get through some hard times. It really felt like I had someone in my corner.

2022 Service Projections

- ✓ 50 adults in Adult Education GED Instruction. 32 adults in GED, 64% of projection.
- ✓ 40 adults in Adult Education - "other" tests and GED tests completed by non-GED students through Pearson Vue testing. 23 adults in Career Center testing, 58% of projection.
- ✓ 10 GED student tests done through Pearson Vue Testing. 12 GED student testers. 120% of projections.
- ✓ 50 families in Basic Needs Services. 217 families in Basic Needs Services, 434% of projection.
- ✓ 20 adults with Cornerstone Financial Health learning. 1 participant, 5% of projection.
- ✓ 75 families in Family Support Services (Family Development). 41 families in FSS, 55% of projection.
- ✓ 50 families in Family Wellness Program (Family Development). 16 families in CCR, 32% of projection.
- ✓ 12 families in High Fidelity Wraparound (Family Development). 12 families in WRAP, 100% of projection.
- ✓ 40 adults & 50 children in Parents as Teachers. 35 adults & 37 children in Parents as Teachers, 88% & 74% of projection.
- ✓ 20 adults and 30 children in Playgroup. 96 adults & 120 children in Play Group, 480% & 400% of projection.
- ✓ 65 adults in Active Parenting (Parenting Programs). 36 adults (total parenting programming to include AP Teens, Crossroads, FFY, and Nurturing Families) 55% of projection.
- ✓ 25 children in Childcare During Programs. 32 children in Childcare During Programs, 128% of projection.
- ✓ 15 people in Community Gardens. 105 people in Community Gardens, 700% of projection.
- ✓ 50 people in Cooking Matters. 11 people in Cooking Matters, 22% of projection.
- ✓ 75 children in Exploring Food Together. 178 children in Exploring Food Together, 237% of projection.
- ✓ 60 people in Adult Exercise. 44 people in adult exercise, 73% of projection.
- ✓ 90 children in CATCH. 30 children in CATCH, 33% of projection.
- ✓ 60 children in Eat Play Grow. 139 children in Eat Play Grow, 232% of projection.
- ✓ 6 adults in Parent Advisory Committee. 6 adults in PAC, 100% of projection.

2023 Service Projections

- ✓ 50 adults in Adult Education GED Instruction.
- ✓ 50 adults in Adult Education - "other" tests and GED tests completed by non-GED students through Pearson Vue testing.
- ✓ 20 GED student tests done through Pearson Vue Testing.
- ✓ 200 individuals in Basic Needs Services.
- ✓ 10 adults with Cornerstone Financial Health learning.
- ✓ 50 families in Family Support Services (Family Development).
- ✓ 30 families in Family Wellness Program (Family Development).
- ✓ 12 families in High Fidelity Wraparound (Family Development).
- ✓ 30 adults & 40 children in Parents as Teachers.
- ✓ 40 adults and 50 children in Play Group.
- ✓ 20 adults in Nurturing Families.
- ✓ 25 children in Childcare During Programs.
- ✓ 20 people in Community Gardens.
- ✓ 15 people in Cooking Matters.
- ✓ 75 children in Exploring Food Together.
- ✓ 50 people in Adult Exercise.
- ✓ 60 children in Eat Play Grow.
- ✓ 10 adults in Parent Advisory Committee.
- ✓ 10 adults in Circle Of Parents (Kinship and Fatherhood).
- ✓ 300 Community Center services, Family Café, Telehealth, building use