

2021 Community Partnership (CP) Year End Evaluation Results

Introduction

Despite another full year of COVID-19 outbreaks, cancellations, and social distancing, CP's programs continued serving families throughout 2021. Some programs operated at a reduced capacity serving fewer families than usual, while other programs served significantly more families than during a typical year. Overall, CP served roughly the same number of individuals in 2021 as in a typical year, adapting its services to meet unprecedented community need.

During the last quarter of 2021, CP purchased a vacant building and relocated to its new location. The building remains under construction as program spaces are remodeled, but thanks to partners including Woodland Park and Cripple Creek-Victor School Districts, The Resource Exchange, Teller County Department of Human Services, Woodland Park Community Church, Mountain View United Methodist Church, Pikes Peak Community Club, and Cripple Creek Library who continue to generously share their spaces, CP programs and services have experienced little disruption due to the relocation and remodel.

Equity, Diversity, and Inclusion

CP is a leader in bringing Equity, Diversity, and Inclusion (EDI) to the forefront of the nonprofit sector. CP's leadership staff serve on a state-wide committee doing this work, and also serve on an advisory committee for one of our CO foundations, bringing a rural community perspective to their board of trustees in their own EDI work. CP's entire team has gone through an 18-month EDI training and planning process with an external consultant which resulted in the adoption of an EDI commitment and call to action.

- CP maintains a staff of 25 employees, diverse in race, religion, gender and sexual orientation, age, disability, and political affiliations.
- The demographics data of the people CP serves further illustrates this commitment to EDI:
 - Teller County Census: White 94.92%, CP clients: White 81%
 - Teller County Census: Black/African American: 0.55%, CP clients: Black/African American 2.44%
 - Teller County Census: Native American: 0.97%, CP clients: Native American 2.44%
 - Teller County Census: Asian/Pacific Islander: 0.66%, CP clients: Asian/Pacific Islander 1.5%
 - Teller County Census: Multiracial: 2.0%, CP clients: Multiracial 7.32%
 - Teller County Census: other: 0.9%, CP clients: other 5.3%
 - (Identifying as Hispanic or Latinx- Teller County Census: 3.49%, CP clients: 6.5%)

Program Highlights

- In 2021, the Pearson VUE Testing Center had 37 testers, 17 of whom earned their certifications or passed their tests.
- Of the pre/post surveys taken by Active Parenting participants, 89% showed positive change in parenting behaviors.
- CP's Parent Advisory Committee (PAC) remained active during the pandemic with strong participation from four active members. Over the 2021 year the group provided feedback about the CP newsletter, helped support the Summer Expo, Donuts for Dads, the Halloween Trick or Treating, Good Vibe Festival, and Community Holiday Celebration. Three of the four members plan to continue serving on the PAC for the coming year.
- Due to COVID, Playgroup offered a modified schedule of in-person sessions on Wednesdays through the summer, and Mondays were added back in the beginning of the school year. Despite an unpredictable year due to the COVID pandemic, Playgroup still served 58 children and 34 caregivers.
- Parents As Teachers completed 182 Home Visit and 52 Group Connections.
- The Parents As Teachers program had three families that would have graduated this year but welcomed new babies to the family and have asked to continue the program with their new additions.
- In December CP held a Playgroup that included three fathers in attendance. This is the most participation by fathers CP has had at one Playgroup demonstrating increased father engagement.
- CP's Basic Needs services provided \$63,434.98 in financial assistance and has distributed food assistance valued at \$11,820 to 82 families.
- Through a 2Gen approach, Community Gardens engaged 18 participants (9 adults, 9 children) and an additional 30 children from The Learning Center, a preschool located next to the garden site. CP was able to use the much-needed support of a designated Volunteer Garden Coordinator this year.

- CP's Food Pantry received 16.2 lbs. of produce from the Community Gardens.
- CP's Community Holiday Celebration welcomed 24 families to include 45 children and 32 caregivers.
- CP continues to offer virtual options for programming when requested by families, however in-person is the preferred option by clients.
- Six preschool classrooms turned in attendance reaching 89 children with the Coordinated Approach to Child Health (CATCH) curriculum.
- Eat Play Grow videos were recorded for the 1st grade and Kindergarten classes at one of the elementary schools. Two classes were reached by these videos and approximately 39 children. Teachers were then able to show the videos and participate in the program this way since CP staff were not allowed into the schools due to COVID.

The Colorado Family Support Assessment (CFSA) 2.0 measures family stability across 14 domains, which include economic security, and mental and physical health. It is completed by families accessing services from one (or more) family development programs, which include: Family Support Services, Colorado Community Response, and High Fidelity Wraparound. These statistics represent 57 families with comparable pre/post scores out of the 70 families (total) that completed at least one CFSA in 2021.

- 91% of families made progress in one or more domain(s) related to family well-being and economic security.
- 74% of families made progress in two or more domains related to family well-being and economic security.
- 65% of families made progress in three or more domains related to family well-being and economic security.
- CP's family development services received 255 referrals from partner agencies/organizations and outreach events including the Individualized Service Support Team (ISST) group, local schools, and government offices.
- Family Development has faced many barriers meeting with families due to COVID but have been able to adapt to a hybrid virtual/in-person model which has made it easier for families to attend meetings and family team meetings when people are ill, home with sick family members, or when weather is bad.
- High Fidelity Wraparound served 12 families this year. Six families completed the program. Six new families were engaged. Referrals were received primarily from ISST meetings, Woodland Park School District and Teller County Department of Human Services.

Center-Level Outcomes

In 2021, CP served 968 unduplicated people (1 in 25 Teller County residents), 401 families (1 in 25 families). Family development and basic needs programs saw the most activity among all CP programs during this timeframe, with healthy living programming's CATCH and adult exercise participation coming in second. As Playgroup returned to an in-person format in 2021, participation increased from the previous year. Participant Surveys are completed by clients across all programs and are reviewed with program coordinators to improve program quality. During 2021, CP collected 63 participant surveys with the following results:

<u>Avg.</u>	<u>Category Description</u>
98 %	Services and activities are offered at convenient locations.
94 %	Services and activities are offered at convenient times.
98 %	Staff members are welcoming and respectful to them.
95 %	Staff have asked me about my family's strengths, needs, and interests.
97 %	Staff members help me to understand healthy family development.
95 %	Staff members have invited other people in my family to participate in services & activities.
90 %	I have opportunities to meet and get to know other families.
96 %	Staff members speak my language.
96 %	Staff members understand my cultural traditions and values.
92 %	I have opportunities to learn about families that are different from mine.
95 %	Staff members have helped me to learn about services, resources, & opportunities available in the community.
94 %	I have opportunities to share my opinion and ideas about the program.
96 %	Overall, this program has provided valuable support for me & my family.

Comments from CP Participants

"The 5 ways to avoid Divorce Abuse (Crossroads of Parenting and Divorce) class was absolutely amazing in changing my perspective from getting lost in the emotion of my separation and how it was hurting me, to focusing on the person likely far more confused and hurt by the transition, my daughter. It really shifted my focus on everything and made everything else going on not matter so much. Really what matters is my daughter and how she comes out of this, and it gives you great tools to make sure your child comes out of it great. (The tools work, use them!)"

“Thank you for all the help and support that I have received. I am truly grateful and now have the skills and means to go far in my financial health.”

“I have enjoyed the program it has given me the opportunity to learn more as a parent and a grandparent about teaching and understanding my grandchildren.”

“Love [Advocate]! And the program!! Everyone should be in the PAT (Parents As Teachers) program!”

“I love being a part of PAC (Parent Advisory Committee)! Thank you for your dedication to keeping it going.”

2021 Service Projections

- ✓ 50 students in Adult Education GED Instruction. 28 students, 56% of projection.
- ✓ 40 adults in Adult Education - “other” tests and GED tests completed by non-GED students through Pearson Vue testing. 22 testers, 55% of projection.
- ✓ 10 GED student tests done through Pearson Vue Testing. 15 student testers, 150% of projection.
- ✓ 50 families in Basic Needs Services. 232 families, 464% of projection.
- ✓ 20 adults with Cornerstone Financial Health learning. Zero adults, 0% of projection.
- ✓ 75 families in Family Support Services (Family Development). 45 families, 60% of projection.
- ✓ 50 families in Family Wellness Program (Family Development). 12 families, 24% of projection.
- ✓ 12 families in High Fidelity Wraparound (Family Development). 12 families, 100% of projection.
- ✓ 40 adults & 50 children in Parents as Teachers. 24 adults, 39 children; 60% and 78% of projections (respectively).
- ✓ 20 adults and 30 children in Play Group. 34 adults, 58 children; 170% and 193% of projections (respectively).
- ✓ 65 adults in Active Parenting (Parenting Programs). 59 participants, 91% of projection.
- ✓ 25 children in Childcare During Programs. 8 children, 32% of projection.
- ✓ 32 people in Community Gardens. 48 gardeners, 150% of projection.
- ✓ 20 people in Cooking Matters. 23 people, 115% of projection.
- ✓ 50 children in Exploring Food Together. 24 children, 48% of projection.
- ✓ 100 people in Adult Exercise. 77 people, 77% of projection.
- ✓ 90 children in CATCH. 89 children, 99% of projection.
- ✓ 30 children in Eat Play Grow. 39 children, 130% of projection. Recorded & played in classroom.
- ✓ 6 adults in Parent Advisory Committee. 9 adults, 150% of projection.

2022 Service Projections

- ✓ 50 adults in Adult Education GED Instruction.
- ✓ 40 adults in Adult Education - “other” tests and GED tests completed by non-GED students through Pearson Vue testing.
- ✓ 10 GED student tests done through Pearson Vue Testing.
- ✓ 50 families in Basic Needs Services.
- ✓ 20 adults with Cornerstone Financial Health learning.
- ✓ 75 families in Family Support Services (Family Development).
- ✓ 50 families in Family Wellness Program (Family Development).
- ✓ 12 families in High Fidelity Wraparound (Family Development).
- ✓ 40 adults & 50 children in Parents as Teachers.
- ✓ 20 adults and 30 children in Play Group.
- ✓ 65 adults in Active Parenting (Parenting Programs).
- ✓ 25 children in Childcare During Programs.
- ✓ 15 people in Community Gardens.
- ✓ 50 people in Cooking Matters.
- ✓ 75 children in Exploring Food Together.
- ✓ 60 people in Adult Exercise.
- ✓ 90 children in CATCH.
- ✓ 60 children in Eat Play Grow.
- ✓ 6 adults in Parent Advisory Committee.